

# Library-School Partnerships: One Box At A Time

Gretchen Dula & Carrie Gawne



# Jackson District Library





Gretchen Dula – Youth Librarian at Carnegie Library for 23 years
Carrie Gawne – Collection
Development Librarian

JDL serves a population of 160,000 across Jackson County

• 13 branches + 1 bookmobile

Jackson County has 19 school districts

 Includes public, private, religious, and charter schools

# Program History



#### Community Action Agency

Promoting Self-Sufficiency since 1965





- The Jackson District Library
   Juvenile Outreach Program
   started in the late 2000s because
   Head Start classes could no
   longer visit library branches
- Jackson County has between 20 & 25 Head Start classrooms every year
- At that time, our Children's Department had 3 FT and 1 PT staff members and could not visit all the classes
- The classes didn't have large libraries of their own
- Sending 25 books to each class monthly gave the children access to books

# Program History

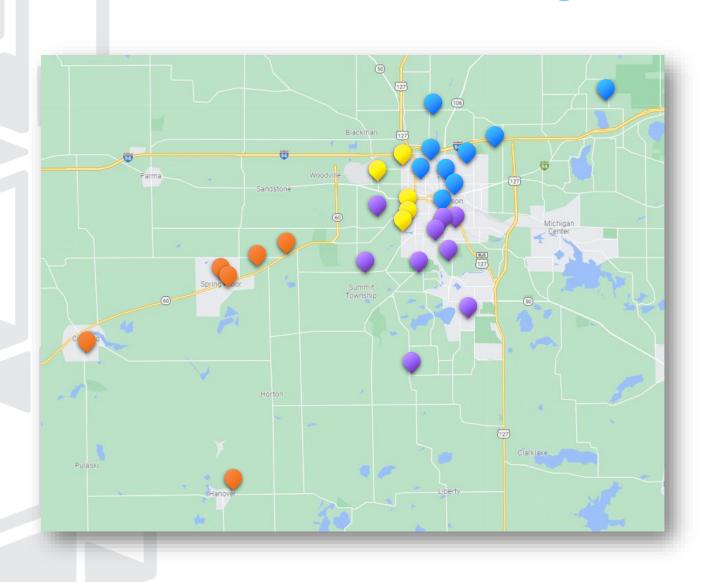
- Some of Jackson County's Head Start classes were in local elementary schools
- We quickly discovered teachers talk to each other and also shift classrooms
- We slowly added more schools and classrooms as teachers asked to be part of the program
- By 2015, Carnegie was delivering bins to 80 classes in a 4 week rotation with each class getting books once a month
- In 2017 the Spring Arbor, Concord and Hanover Branches were also delivering bins to their local schools.

### Schools

- We serve Head Starts, Preschools, Day Cares, and Elementary Schools
- Send books to children from infants to 3<sup>rd</sup> grade
- Stop at 3<sup>rd</sup> grade as program is meant to support literacy efforts
- Schools are assigned to a weekly group based on geography and how many bins they require



# Where do we go?



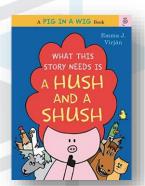
# Program Goals

- Program goals:
  - Curriculum Support
  - Reading Support
  - Pleasure Reading
- Books are age and grade appropriate
- Teachers can request topics or authors every month
  - We found between 2 and 4 fiction or nonfiction titles for them
  - Have to limit it as some topics are highly requested
    - Examples: seasons, ABC and counting, holidays, and social-emotional

# What kinds of materials do we send?











#### 25 books:

- 10 Non-fiction titles
- 15 Other books picture books, easy readers, board books, chapter books, graphic novels
- Selections are based on teacher input and tailored to each classroom

Exception: Infant class gets only board books!

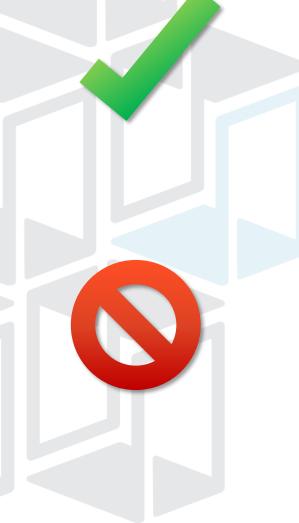
# What kinds of materials do we send?

#### Format considerations:

- We select books only no AV
- Hardcover is preferred for durability

#### Why just books?

- No player or headphones required
- No discs or pieces to get lost
- Avoid expensive formats like Wonderbooks



### Collection & Budget Considerations

#### How we started:

- Goal was to make better use of the materials we already had at our main branch
- Easy to start small pick a scale your collection can accommodate and grow slowly

#### How our program changed as it grew:

- Adding more classes meant pulling more materials from our smaller branches
- 98 classrooms x 25 books each = 2450 books each month!
- Began dedicating budget \$ in 2018 to build the Outreach Collection housed at Collection Services
- Curriculum needs shape collection development

A program like this can be sustainable at any budget level, just need to be mindful of the scale

# Program Process

- Process starts with emailing principals, teachers and secretaries for schools we have worked with in the past
- Get a list of staff from our local ISD and from Community Action Agency
- Principal buy-in is important
- Getting the secretary on board to help is key to keeping track of everything



### Yearly program at a glance

AUGUST: Teachers sign up OCTOBER: First delivery cycle begins

SEPTEMBER: Behind the scenes work

- Plan weekly schedules
- Delivery routes designed
- Create automated email messages
- Update teacher cards and contact info
- Print bin and shelf labels

OCT-MAY: 4 week cycle

MAY: Final pickup

- Branch staff selects books
- Books delivered to centralized hub
- Books checked out and bins packed centrally
- Delivery to schools
- Old bins unpacked and books checked in centrally
- Branches follow up with teachers re: any missing materials
- Automated email gathers requests for next month's bin
- Repeat for each of the 4 weekly groups

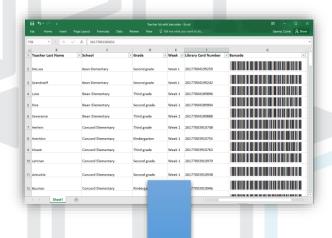
# Communication



- We use email as our main communication tool
  - Guidelines and schedules
  - Pickup reminders
  - Book request reminders
  - Non-returned books and bins
- Paper copies of guidelines, schedules, list of books and reminder sheet included in bins
  - Microsoft Forms used during 2021-2022 school year for the first time.
    - Allows teachers to fill out a form when signing up to request topics for school year and book types wanted
    - New form for each month for additional requests



### Organizing holds





Each classroom has a card Automate wherever possible!

We added barcodes to our labels to make processing quicker and easier

- Create a spreadsheet with teacher information
- Microsoft Publisher and Word have "Mailings" function can convert that spreadsheet into formatted and collated labels
- Barcode font creates scannable labels
- Creating labels for new teachers is as simple as adding them to the spreadsheet and refreshing the label document

### Organizing holds



### How does the material move?



#### Pre-2020:

- Decentralized: Branch staff packed their own bins
- Delivered by our facilities crew in their cargo van
- Five day delivery cycle
  - Bins picked up from the schools on Thursday
  - Staff would check in old items and refill with new items over the weekend
  - Bins returned to the schools on Tuesday
  - Same bin reused for the same classroom each week
- Pros: Easier for branch staff to cycle materials between classrooms, fewer bins needed
- Cons: Extra mileage, almost a week without books, not as many bins fit

#### How does the material move?



#### 2021 - 2022

- Centralized: Branch staff still select materials, but bins are packed and delivered from Collection Services
- Delivered by our 2-person delivery crew
- Single delivery day
  - Bins filled on Wednesday at Collection Services
  - Delivery on Thursday swap with old bin
  - Old bins checked in on Friday at Collection Services
- Pros: No delay between deliveries, more efficient mileage, more consistent experience for teachers
- Cons: More bins needed (always need a week's extra), more materials moving between branches to Collection Services

### How does the material move?



# Guidelines





- Guidelines help make the program run smoothly
  - Help with safety and the few issues we have run into
- JDL Role:
  - Will send age and grade appropriate books
  - Books in good condition and noncontroversial
  - Will keep to schedule decided upon at beginning of school year
  - Will remind teachers of pickup date and give them time to request material
- Teacher Role:
  - Will have bin ready to be picked up in designated area with all books
  - Will model proper book treatment
  - Will only use JDL bin for JDL material

# Guidelines

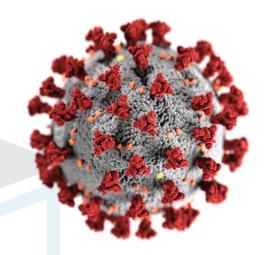
#### Consequences:

- Three strikes you're out! If bins are not returned multiple times, we will remove teacher from program
  - It's a 1-for-1 swap: We won't leave a new bin if we can't swap out your old one
  - Has only happened once

#### Lost and damaged books

- We note if books come back too damaged to circulate
- We do not charge schools for replacements or damage
- However, repeat offenders may get their selections adjusted to board books

# Lockdown



- March 2020
  - Jackson County Schools and Jackson District Library shut down
  - When the library reopened worked with schools to retrieve bins
- 2020-2021 School Year
  - No Program
- 2021-2022 School Year
  - Program restarted with increased flexibility about bin pick-up to accommodate for Covid closures

### Adapting to COVID



- Flexibility helps everyone we won't count a missed bin due to COVID closure as a "strike"
- Range from a few days to permanent depending on reason

# Teacher resignations and changing classrooms

- Once service has been established, our practice has been to preserve the service to the classroom even if the teacher moves on
- Helps to have a good relationship with the school office



### Adding new classrooms

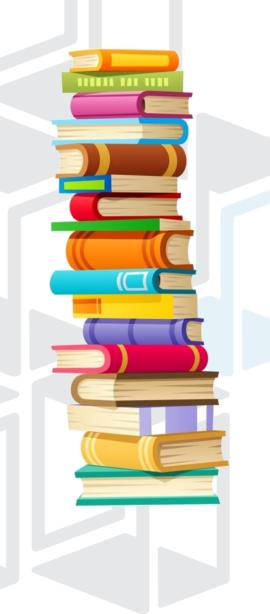
#### New classroom requests

- We need to consider routes and how much room is on the truck
- New classrooms can be added to existing locations before December if there's room on the truck
- After January, no new additions, but try again next year

#### New location requests

 New locations considered in the first month before routes & schedules get solidified

### Our investment in the program



#### Program scope:

- 98 classrooms at 29 schools
- Providing 2,445 books each month

#### Time

- Selection: Average 15 hours per week
- Communication with teachers: 1 hour per week
- Centralized processing: 12-16 hours per week
- Delivery: 4-5 hours per week

Budget: \$5000 Collections budget to support materials

Total staff: 13 public service staff, 4 collection services staff, 2 delivery drivers

### Program Benefits

- Increased communication with the schools
- More opportunities for outreach
  - School Open Houses
  - Kindergarten Round-ups
  - Parent nights
  - Storytimes
- Better relationships with teachers and school staff

# Future of Program

- Expand school participation rate
- Add 3<sup>rd</sup> Western Elementary School
- Expand to more schools
- Work with Jackson County ISD to help with delivery of books





# Questions



#### Contact us:

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